

Training trainers for the future of the civil service: Communication, digitization and modern training methods



between 17–18 and 24–25 June 2026, the National Institute of Public Administration and Management (INAMP) held the professional development course "Training of trainers for public administration", organized with the support of the German International Cooperation Agency (GIZ) Moldova.

Participants developed essential skills regarding:

- The role of the trainer and interactive methods of training adults;
- Public communication in public administration;
- Digital tools and the responsible use of artificial intelligence;
- Evaluation in the training process and micro-teaching.

The sessions were led by Lilian Danilov, national consultant, Veronica Tomescu, public communication consultant, and Oxana Paladiciuc, digital tools consultant, who leveraged professional expertise through an applied and collaborative training process.

INAMP trainers participated in the program:

- Mariana Cherpec, Member, Superior Council of Prosecutors;
- Olesea Bereştean, Head, Literacy, Training and Institutional Communication Service, AGE;
- Tudor Mancaş, Project Manager;
- Aliona Medveţcaia, Head, Litigation and Legal Assistance Department, State Chancellery;
- Alexandra Silnic, Principal Consultant, Litigation and Legal Assistance Department, State Chancellery;
- Ruslan Petrusenco, Head, Directorate of initial, continuous professional development and training of trainers, INAMP;
- Angela Popovici, Head of the Consultancy and Information Support Service, INAMP;
- Ada Şimon, Head, Document Management and Audience Department, People's Advocate;
- Viorica Şcerbina, Expert.

The course ended with the presentation of the training sessions and the development of individual professional development plans, thus contributing to the consolidation of the necessary skills for the design and facilitation of modern, innovative training sessions adapted to the needs of the public administration.

The course was developed and conducted with the support of the "Attractive and Efficient Public Administration in the Republic of Moldova" project, implemented by GIZ Moldova, with the support of the German Federal Ministry for Economic Cooperation and Development (BMZ).

